

## Registering body report

30th April 2014

### RTO Information

NTIS number	22274
Name	Technical Advanced Training
Street Address	Suit 15, 11-17 Pearcedale Parade
City/town/suburb	Broadmeadows
State	Victoria
Postcode	3047

### Employer response

Response count (number)	3
Population count (number)	8
Response rate (per cent)	38%

\*Note: Enter number of employers the survey was given too.

### Employer feedback

Trainer Quality (1)	81.44	17.60
Effective Assessment (2)	80.52	17.20
Clear Expectations (3)	83.30	18.29
Learning Stimulation (4)	66.60	0.00
Training Relevance (5)	70.31	11.13
Competency Development (6)	74.02	14.73
Training Resources (7)	83.30	18.29
Effective Support (8)	81.44	17.60
Active Learning (9)	77.73	16.30
Overall Satisfaction (10)	81.44	17.60

### Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	

# Comments Report

The Comments Report lists the comments provided to the two open-ended questions on the Employer Questionnaire (EQ).

The EQ contains questions that seek information about the best aspects of training, and about the aspects of training most in need of improvement. The report provides the print out of these.

## LQ best aspects

Student #: Comments

- 1 Training reflected current practice
- 2 Trainers were effective in their teaching
- 3 Up-to-date equipment

4	0
5	0
6	0
7	0
8	0
9	0
10	0
11	0
12	0
13	0
14	0
15	0
16	0
17	0
18	0
19	0
20	0
21	0
22	0

[illegible]

LQ needs improvement

Student Nl		Comments
1	Nil	
2	Nil	
3	Nil	
4		0
5		0
6		0
7		0
8		0
9		0
10		0
11		0
12		0
13		0
14		0
15		0
16		0
17		0
18		0
19		0
20		0
21		0
22		0
23		0
24		0
25		0
26		0
27		0
28		0
29		0
30		0
31		0
32		0

33	0
34	0
35	0
36	0
37	0
38	0
39	0
40	0
41	0
42	0
43	0
44	0
45	0
46	0
47	0
48	0
49	0
50	0

**SUBJECT: REPORTING OF EMPLOYER SATISFACTION QUALITY INDICATORS**

**FROM: 22274 Technical Advanced Training**

**TELEPHONE contact name and number: (03) 9309 0059 Aydin Tat      DATE: 30<sup>th</sup> Apr 2014**

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### Summary of Survey Responses

Learner and Employer Responses	Employers
Total number of responses distributed	8
Total number of surveys received	3
Response rate (per cent)	38

We again mailed out the surveys to get a view of their feedback. Their feedback is important to us just as the learner engagement surveys. Employer satisfaction surveys have been dealt with in the following manner:

- We contacted the employers via telephone to inform them that we will be sending out employer questionnaires via mail just as before. As a result, we only received a 38% response rate.
- Overall, employers were satisfied with the training provided.
- There were no other comments regarding areas in most need for improvement.

If you have not reported on both learner engagement and employer satisfaction data, please provide a reason.

### Declaration

I confirm that (Technical Advanced Training):

- has collected, analysed and retained quality indicator data;
- has acted on data for the continuous improvement of training and assessment and client services; and
- has retained Quality Indicator data as evidence of compliance.

**Name of Principal Executive Officer (PEO): Mr. Aydin Tat**



Signature of PEO .....Date: 30 /04/ 2014